



Server Monitoring

Key Features

General

- Real time monitoring of UNIX, Linux and Windows servers
- Alerting and notification
- Service level reporting
- Data collection
- Event History
- Auto correction
- Problem escalation
- Auto discovery
- Role based access

Server Monitoring

- CPU performance & utilization
- Server availability
- Disk I/O rates
- Disk usage
- Filesystem free space
- Hardware configuration
- Paging rates
- Paging file/swap space usage
- Physical and virtual memory usage
- Processes (memory hogs, cpu hogs and specified processes
- Network statistics
- Error log monitoring
- System services (including management functions like "start service", etc)
- System up time

Overview

sentinel3G delivers enterprise-wide performance and availability monitoring for:

UNIX servers

- Solaris
- AIX
- HP_UX
- Tru 64
- Unixware

Linux servers

- Redhat
- SuSe
- Debian
- BSD

Windows servers

- NT
- 2000
- 2003
- XP
- Vista

It is a powerful technology that supports data collection, event detection, response management and reporting via its unique Knowledge Base architecture.

Knowledge Bases standardize the rules, responses and data needed to monitor servers and contain the agents, sentries, states, responses and documentation, needed to monitor a particular operating system environment. They enforce best practice and encapsulate expertise needed to determine when things are not right, and what to do in response.

Many Knowledge Bases include pre-install and post-install scripts on each host to "discover" whether it is necessary to install the Knowledge Base and if so to customize the configuration appropriately.

All Knowledge Bases contain specific sentries to monitor the performance and correct operation of the target server's operating system, network and devices.

Standard server monitoring functionality includes:

- Identifying performance problems in areas such as CPU, disks, filesystems and memory
- Monitoring network connectivity to other hosts on the LAN or WAN and to selected Internet hosts

- Directly monitoring syslog and Event Log to provide real time alerting of system error messages
- Monitoring of Windows services, printers and user selectable processes
- General system information (CPU type and speed; RAM installed; version and build of Windows; uptime)

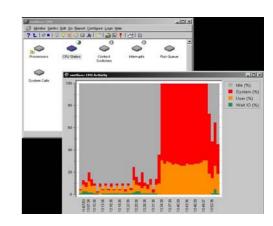
sentinel3G consoles can be configured to organize information on server performance as required and provide role-based access to service level reports and performance metrics.

Powerful charting and graphing is supported with single click export to spreadsheet and PDF. **sentine13G** consoles are available for most common web browsers plus Microsoft Windows $^{\text{TM}}$ and X Windows desktops.

Site specific extensions to standard Knowledge Bases containing additional server monitoring functionality can quickly and easily be developed to meet local requirements.

sentinel3G provides a standardized monitoring interface across multiple server platforms allowing easy comparison of server performance across heterogeneous networks.

sentinel3G is ideal for organizations that want to avoid cost and complexity or need to integrate ad hoc/open source solutions into a secure, auditable and fully supported monitoring environment.



Australia

Functional Software Pty Ltd Australian Technology Park Garden Street Eveleigh, NSW 1430 Australia

Phone: +61 2 9209 4362 Fax: +61 2 9310 7561

Malaysia

System Management Services Sdn Bhd
Suite 327, Block A, Level 3, Kelana Centre Point
No. 3, Jalan SS 7/19,
Kelana Jaya, 47301
Petaling Jaya Malaysia
Phone: +60 3 7804 0288
Fax: +60 3 7804 0200

Internet

www.fs.com.au

www.smssb.com

inform@fs.com.au

